

# Contracts Advance Advisory (CAA) Bid Clinic



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### Agenda



3

4

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Introduction & Housekeeping

The importance of the following stages within the bid process:

- 4. Bid response production
- 5. The mid-bid review
- 6. Final review of bid before submission
- 7. Bid sign-off & continuous improvement

Summary and Final Questions









### The CAA 7-Stage Bid Project Management Process

#### 2) Bid 'Kick Off & Strategy' Session

- Getting stakeholders together with complete buy-in
- Agree roles and responsibilities
- Project timelines and approach
- Key win themes and USPs
- Produce executive summary
- Requalify

#### 3) The Financial Modelling/Product Pricing

- Run in parallel to the production of the bid responses
- Turn an Achilles Heel into a strength of service
- Ask clarification questions and adapt
- Requalify

#### 1) Pre-bid Activity

- Future bid pipeline creation
- Pre-bid customer engagement
- Qualification & Requalification

#### 5) The Mid-Bid Review

- Ensure all key actions are being managed
- Agree solutions to any issues
- Agree if the project should proceed
- Requalify

#### 4) Bid Response Production

- Workshop sessions
- 2-3 draft versions
- The 5 key elements of the Bid response
- Combining skill-sets
- Requalify





7) Bid Sign Off & Continuous **Process Improvement** 



- Review each draft and the executive summary
- Recommendations to be implemented
- Use the scoring system
- Finalise before final sign off



### Stage 4: Bid Response Production

#### CAA 5 Point Plan

Acknowledge the question	It is important to have a strong introduction which sets the scene. This will help you structure the response and provide focus. You want to front-load your big selling points. Acknowledging you understand the question reduces default generic openings which may take a while to get to the point
Your organisation's experience	This helps build credibility to your selling points
Provide examples that relate to the specification	This will give the client some comfort that your organisation is skilled and experienced enough to deliver the service/provide the product
Offer evidence of your experience	With strong evidence this will give the client confidence that your organisation is skilled and experienced
Demonstration clearly how you will deliver client benefit and sustainable value add	Winning bids are those that provide a service which will implement positive change and leave a legacy. You want to stress the value you can provide will extend beyond the length of the contract and/or above expectation. When discussing your service, always note the client benefits, e.g.  Feature: The car is four-wheel drive  Advantage: The car is four-wheel drive and is the fastest on the market  Client benefit: The four-wheel drive gets you to where you need to be in the fastest time on the market.

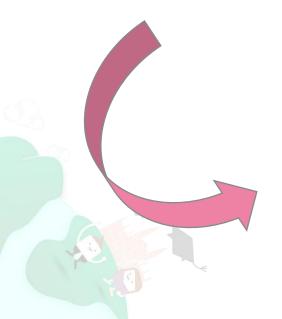
Weave in; win themes, differentiation, and Unique Selling Points (USPs)

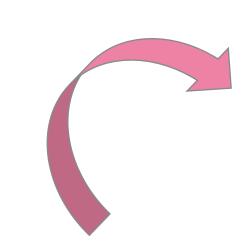


### Stage 5: Mid-bid Review

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Ensure all key actions are being managed

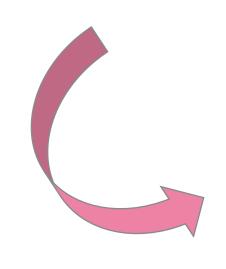




Ensure the bid project is on track



Agree solutions to any issues





Agree if the project should proceed... or not



### Stage 6: Final review of bid before submission

Language	There are no typos and definitive/assertive/positive wording and phrases are used. Any new concepts or terms are defined clearly
Structure	Logical flow (mirroring the question), headings, bullets and tables are used to maximise the ease of reading
Feature, advantage, benefit	The responses 'complete the circle' and are on the whole client benefit driven
Examples and Supporting evidence	Any claims or aspirations are supported by statistical or grounded evidence
Unique Selling Point(s)	Most of the client benefits listed are derived from a unique service offering and therefore cannot be imitated
Differentiating	Responses are supplemented with additional elements/comments not explicitly asked for which demonstrate experience and competency
Omissions	The solutions directly respond to the question, tackling the root, rather than providing a surface level response





### Stage 7: Bid sign-off & continuous improvement



### Debrief & Scoring Review

- Reassess the opportunity and bid process
- Good and bad practice identified
- Improve process





#### Mobilisation

- Be involved in the operational team meeting post-submission to make the team aware of key dates and deliverables
- Mobilisation will ensure planning, performance, and maintain reputation, so as not to undermine the credibility of future bid submissions

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### Strategy & Summary

- Feedback loops and strategy amend
- Review and update the strategy frequently



